

Refund and Cancellation Policy

Our focus is complete customer satisfaction. In the event, if you are displeased with the services provided, we will refund back the money, provided the reasons are genuine and proved after investigation, and also suits over refund and cancellation policy as follows.

In case of dissatisfaction from our services, clients have the liberty to cancel their projects and request a refund from us. Our Policy for the cancellation and refund will be as follows:

Cancellation Policy

All incomplete or under process transactions can be put on hold/cancel at any time, subject it must not involve any subjective payments which has been either initiated or completed from our end. No cancellation request will be accepted once, it is processed/partially processed. Any cancellation request must be raised against full order only, No Partial cancellation of order will be entertained.

Refund Policy

We will try our best to create the suitable design concepts for our clients.

In case any client is not completely satisfied with our services we can provide a refund against a successful cancellation request.

Types of Refunds: Instant Refund (Tatkal Refund)

Detailed (Non-Tatkal Refund)

For Tatkal Refunds, refund amount will be credited to Individual User's Wallet at Pan Mitra, No Refund in Bank account